### **Privacy Policy DSGVO:**

According to the Federal Data Protection Act you have a right to free information about your stored data as well as a right to correction, blocking or deletion of the data.

The protection of your personal data and thus your privacy is taken very seriously by us. As the responsible operator of this website, My Seychelles informs you here what information we store, how we use it and what it means for you when you use our personalized services. Basically, we collect, process and use only as few personal data as necessary. Under no circumstances will personal data be leased or sold to third parties for advertising purposes. No personal data will be used for advertising or marketing purposes without the express consent of the visitor. The rules on data protection in accordance with the provisions of the Federal Data Protection Act (BDSG) (until 25.05.2018), then the EU General Data Protection Regulation (EU-DSGVO) and the Telemedia Act (TMG) are of course complied with.

My Seychelles only has access to personal data to persons who need this data to carry out their duties, who are informed about the statutory provisions on data protection and who comply with the applicable statutory provisions (§ 5 Bundesdatenschutzgesetzes (BDSG) or Art. 5 of the EU General Data Protection Regulation (EU-GDPR) have to be complied with The collection, processing, use and transmission of the collected personal data is carried out according to § 28 paragraph 1 and paragraph 3 BDSG, or, as of 25.05.2018, art Paragraph 1 EU GDPR, in each case only to the extent necessary for the execution of a contractual relationship between My Seychelles , as the responsible entity, and the visitor, as the person concerned.

# Purpose of processing and data usage.

Due to the technical progress and organizational changes of the processing methods used, we reserve the right to further develop this privacy policy in accordance with the new technical conditions. We ask you to check the privacy policy of www.my-seychelles.net from time to time. If you do not agree with the developments occurring over time, you may request in writing, pursuant to Art. 17 EU-GDPR, the deletion of data that is not stored on the basis of other legal requirements, such as commercial or fiscal retention requirements.

# Anonymous data collection

You can always visit the websites of the responsible office without telling us who you are. We only know the name of your internet service provider, the website from which you visit us and the websites you visit. This information is analyzed for statistical purposes. You remain anonymous as an individual user.

# What is personal data?

Personal data is descriptive information that further identifies your personal and material circumstances. Examples of this are u.a. Postal and e-mail address, date of birth, telephone number, booking details or your credit card or bank details.

# What information is collected and for what purpose?

With your access to our website, data that could enable identification (such as IP address) and other information such as date, time, browser and accessed page are stored. This information is required

to provide the services you requested. An evaluation of these data, except for statistical purposes as well as for the optimization of our Internet offer in anonymous form, does not take place. You can visit our website without revealing your identity and view our offers. If, on the other hand, you would like to book a travel service, it is necessary to specify the data required for the booking or booking request and the additional data requested. By specifying the data, you consent to their processing and storage. We assure you to treat your data confidentially in accordance with the data protection regulations. We store and process the data only as far as and for as long as the purpose requires, e.g. to process your request or make your booking.

## Collection and processing of personal data

Personal data is only collected if you inform us of this yourself, for example, to subscribe to the newsletter. The responsible body adheres to the requirements of Art 5 and 6 EU GDPR. Within the framework of the personalized services of the responsible body, your registration data will be provided for the purpose of being sent and provided that you have consented seres newsletters, or for the needs of the design of the electronic services offered processed. You have the option to object to the storage of your personal data at any time. Please send an e-mail with the subject line "delete data" to the following adress:

## cdeppe@my-seychelles.net

The processing and use of your personal data is carried out according to the specifications of the BDSG or, as of 25.05.2018, the EU-DSGVO.

# Use and disclosure of personal data

The personal data collected in the context of the websites of the responsible body are used without your consent only for the execution of contracts and processing of your requests. In order to process the travel contracts arranged by us, we therefore pass on your personal data to the respective contractual partner / service provider. If data is shared with service providers of My Seychelles , these are, in addition to mandatory legal requirements, bound by contractual privacy policies of My Seychelles . In addition, your data will only be used for advertising and market research purposes by the responsible body if you have previously given your consent.

Collection or transfer of personal data to state institutions and authorities is only possible within the framework of mandatory legal provisions. Incidentally, not passed on to any third parties. Of course, you can withdraw your consent at any time with effect for the future.

### Export and processing of data in countries outside the European Economic Area

As a tour operator for the Seychelles, we must provide the local service providers with personal data that are directly related to your booked trip. Here we limit ourselves to those data, which are necessary for the performance of the services. If you are logged in to Facebook or have a Twitter account, personal information may be exported to the United States. A transfer of personal data to Google in the context of the use of analysis programs, however, does not take place because your IP address is transmitted only anonymously. The My Seychelles service providers are based and operate their IT infrastructure exclusively within the EEA. This also applies to any use of cloud-based

services. With the service providers exist contracts that comply with the data protection and data security requirements of the European Data Protection Directive (95/46 / EC) and German data protection law, or, as of 25.05.2018, the EU GDPR. My Seychelles remains the body responsible for processing in the case of external service providers.

## What security standards are used by us (SSL technology)

The transmission of sensitive personal data between your computer and our servers or the servers of our partners and service providers is encrypted for bookings and payments via the Secure Socket Layer (SSL) process. Thus, third parties have no way to read your data during the transfer. In addition, for secure transmission between your computer and our servers, access to our servers by third parties is also protected by a variety of security mechanisms.

## **Use of Cookies**

We use so-called "cookies" to individually design and optimize our customers' online experience and time. A cookie is a text file that is either stored temporarily in the computer's memory ("session cookie") or stored on the hard disk ("permanent" cookie). Cookies contain e.g. Information about the user's previous access to the respective server or information about which offers were previously called. Cookies are not used to run programs or to load viruses onto your computer. Instead, the main purpose of cookies is to provide an offer tailored to the customer and to make the use of the service as comfortable as possible. We use session cookies as well as persistent cookies.

## **Session cookies**

The responsible department mainly uses "session cookies" that are not stored on the customer's hard drive and that are deleted when you exit the browser. Session cookies are used for login authentication and load balancing (balancing the system load). Persistent cookies In addition, the responsible entity uses "persistent cookies" to store the personal usage settings that a customer enters when using the services of the responsible entity, thereby making it possible to personalize and improve the service. The permanent cookies ensure that the customer, when visiting the websites of the responsible office again

In addition, the service providers who have commissioned the responsible entity to analyze user behavior use persistent cookies to recognize recurring users. These services store the data transmitted by the cookie only anonymously. An assignment to the IP address of the customer is not maintained.

### **Prevention of Cookies**

The visitor has the option to refuse cookies at any time. This is usually done by selecting the appropriate option in the browser settings or through additional programs. For details, refer to the help function of the browser used by the customer. If the customer decides to deactivate cookies, this may reduce the scope of the service and negatively impact the use of the services of the responsible persons. Use of Analysis ProgramsThe Responsible Body conducts and / or carries out analyzes of the behavior of its customers as part of the use of its service. Anonymised or pseudonymised usage profiles are created for this purpose. The creation of the user profiles is for the sole purpose of constantly improving the service of the responsible body. My Seychelles also uses Google Analytics, a web analytics service provided by Google Inc. ("Google"), which uses Google

Analytics with the extension "\_anonymizelp ()" as part of its web analytics. As a result, the IP addresses are processed only shortened to protect personality. The data collection and storage that takes place in this context can be contradicted at any time with effect for the future. Please contact Google directly. Google has given its users, such as My Seychelles , the right to use the following information in its privacy policy. We respond to this request by reproducing the following text: Google Analytics uses so-called "cookies", text files that are stored on your computer and that allow an analysis of the use of the website by you. The information generated by the cookie about your use of this website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information to evaluate your use of the website, to compile reports on website activity for website operators and to provide other services related to website activity and internet usage. Google may also transfer this information to third parties if required by law or as far as third parties process this data on behalf of Google. Google will never associate your IP address with other Google data. You can prevent the installation of cookies by setting your browser software accordingly; However, please be aware that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner described above and for the purpose stated above.

## Use of the web pages

The use of our web pages is only for your personal, non-commercial purposes It is also not permitted for you to resell, pass on or otherwise pass on the services relating to our websites to third parties for any other reason than to book travel under the terms and conditions of the travel agency and the applicable statutory provisions of the Federal Republic of Germany our web pages are reserved for persons who have reached the age of 18 and are therefore fully capable of business If you are interested in booking for one or more minors traveling alone, please contact us directly via the contact form Any information provided by you about the person making the booking and the travel participants must be truthful. It is not allowed to use our websites for speculative purposes and / or false or fraudulent bookings. Similarly, the use must not be made in such a way that the protection of other persons is violated. Any kind of threats, coercion and slander as well as the transmission of racist, pornographic or otherwise illegal content are expressly prohibited.

# **External links**

For your information, you will find links on our pages that refer to the pages of third parties. As far as this is not obvious, we point out that this is an external link. The responsible body has no influence on the content and design of these pages of other providers. The guarantees of this privacy policy therefore do not apply to external providers. Copyright and Trademarks My Seychelles owns the copyright and other proprietary rights in the Websites, unless the ownership of any third party is specially marked. The name "My Seychelles " and all marks, logos and graphics as well as other signs and works on the web pages are protected. The user of the web pages receives no rights to use these marks and / or other signs.

# Facebook and other social plug-ins

On www.my-seychelles.net social plug-ins from Facebook, Google+ and Twitter are used to make the online shop more personal. For this we use among other things the "LIKE" button (also known as "Like" button). which is operated by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA ("Facebook"). The plugins are marked with a Facebook logo. When the customer calls a My

Seychelles website containing such a plug-in, the customer's browser establishes a direct connection to the Facebook servers. The content of the plugin is transmitted by Facebook directly to the browser of the customer and incorporated by him into the website. The purpose and scope of the data collection and the further processing and use of the data by Facebook as well as related rights and settings options of the visitor to protect his privacy can be found in the privacy policy of Facebook. By integrating the plugins, Facebook receives the information that the customer has accessed the corresponding page of the My Seychelles website. If the customer is logged in to Facebook, Facebook can assign the customer's visit to his Facebook account. If the customer interacts with the plugins, for example, press the "Like" button or leave a comment, the corresponding information is transmitted from the customer's browser directly to Facebook and stored there. The purpose and scope of the data collection and the further processing and use of the data by Facebook as well as rights and options of the customer to protect his privacy in this regard can be found in the privacy policy of Facebook. In their privacy policy, Facebook, Google and Twitter provide detailed information on the scope, nature, purpose and further processing of your data. Here you will also find further information about your rights and settings options for protecting your privacy. If the customer does not want Facebook to collect data in the manner described above, the customer must log out of the responsible office on Facebook before visiting the website. Using Google + My Seychelles uses the "+1" button on the Google Plus social network operated by Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, United States (Google). The button is recognizable by the sign "+1" on a white or colored background. When the customer presses the "+1" button, the customer's browser establishes a direct connection to Google's servers. The content of the "+1" button is transmitted by Google directly to the customer's browser and incorporated by the latter into the website. My Seychelles does not control the amount of data Google collects from the button. The purpose and scope of the data collection and the further processing and use of the data by Google, as well as the rights and setting options of the customer for the protection of privacy can be found in Google's privacy policy to the "+1" button: http://www.google.com/intl/DE/+/ policy / + 1button.html If the visitor is a Google Plus member and wants to prevent their data from being tracked, they must log out of Google Plus before visiting the site.

### **Using Twitter**

We use features of the Twitter service on our website. These features are provided by Twitter Inc., Twitter, Inc. 1355 Market St, Suite 900, San Francisco, CA 94103, USA. By using Twitter and the "Re-Tweet" function, the websites you visit are linked to your Twitter account and shared with other users. This data is also transmitted to Twitter. We point out that we as the provider of the pages are not aware of the content of the transmitted data and their use by Twitter. For more information, please refer to the Twitter Privacy Policy at: www.twitter.com/privacy You can change your privacy settings on Twitter in the Account Settings at www.twitter.com/account/settings. Order Data Processing under Art. 28 EU-DSGVO Provided Third parties, ie external companies, for the My Seychelles data processing services (contract data processing according to Art. 28 EU-GDPR), we have contractually obliged them to comply with our data protection regulations and to prove the given technical and organizational data security measures. The external service providers are monitored by our privacy officer for compliance with these terms. A use of the data processed by the service provider for its own purposes does not take place. The My Seychelles remains the responsible office.

### **Revocation and right of inspection:**

You are entitled, upon request and free of charge, to obtain information about the data you have stored. Furthermore, you have the right to correct, delete or block your data. A deletion may be contrary to legal regulations, in particular with regard to data for billing and accounting purposes. In addition, you may object to the storage of your personal data at any time. The data will be deleted immediately, as far as and as long as the storage for the aforementioned reasons is not necessary. Send requests for information as well as deletion and correction requests to your data and gladly suggestions at any time by letter or e-mail to the following address:

cdeppe@my-seychelles.net oder per Post an: ITC Innovative Technology GmbH, z.Hd. Frau C. Deppe, Lohbachstr. 12, 58239 Schwerte